

PAETEC

Personalized Communications Solutions...

SOFTWARE SOLUTIONS

PINNACLE COMMUNICATIONS MANAGEMENT SUITE

- ◆ Invoice Manager
- ◆ Cost Manager
- ◆ Operations Manager
- ◆ Switch Manager
- ◆ Professional services
 - Implementation Services
 - Site Assessments
 - Technical Consulting Services
 - Custom Engineering Services
 - Migration Services
 - Training Services
- ◆ Business Solution Options
 - Licensed Software
 - Hosted Application Service
 - Managed Application Service

DATA SOLUTIONS

MPSL VPN

- ◆ MPSL with QoS
 - World-Reach and Extended-Reach
- ◆ IPSec
- ◆ Ethernet

INTERNET

- ◆ Dedicated Access (T-1 through OC-n)
- ◆ Burstable Access (Ethernet through OC-n)
- ◆ Email

ENHANCED SERVICES

- ◆ Business Continuity/Disaster Recovery
- ◆ Network Performance Reporting
- ◆ Router Configuration Services
- ◆ Data Back-Up and Recovery
- ◆ Dedicated Server
- ◆ Web Hosting

To learn more or are interested in a complete analysis on this program, call FLADCO's customer service representative.

888-235-2326



VOICE SOLUTIONS

VOICE OVER IP (VOIP)

- ◆ IP Hosted Telephony
- ◆ Dynamic IP Services

TRADER VOICE SERVICES

- ◆ Automatic Ring Down
 - Private Line: IP and TOM
- ◆ Manual ring down
 - Private Line: IP and TOM
- ◆ Business Continuity Service
 - Multi-Leg Ring Down
 - Diverse Local Access

IP CONTACT CENTER SERVICES

- ◆ IVR
- ◆ Network Queuing
- ◆ Dynamic Inbound Routing
- ◆ Historical and Real-Time Reporting
- ◆ Centralized Administration

LOCAL

- ◆ Local Dial Tone and Features
- ◆ Local POTS

LONG DISTANCE AND 8XX TOLL-FREE SERVICES

- ◆ Domestic
- ◆ International and International Toll-Free
- ◆ Dedicated
- ◆ Switched

ENHANCED SERVICES

- ◆ Audio and Web Conferencing
- ◆ Calling Cards
- ◆ Operator Services
- ◆ Direct trunk Overflow (Disaster Recovery)

NETWORK SECURITY SOLUTIONS

E-MAIL SECURITY SERVICES

- ◆ Anti-spam
- ◆ Anti-virus
- ◆ Image Control
- ◆ Content Control

WEB SECURITY

- ◆ Web Security Services
 - Web Anti-virus and Anti-Spyware
 - URL Filtering
- ◆ Web/E-Mail Protector
 - Full T-1 of Internet
 - Web Anti-Virus and Anti-spyware and E-Mail Security's Anti-Virus and Anti-Spam

NETWORK SECURITY

- ◆ Network Firewall Services

VOICE SECURITY

- ◆ Managed Fraud Protection
 - Enhanced
 - Premier

INTEGRATED SOLUTIONS AND CPE

NETWORK ENGINEERING AND CONSULTATION

- ◆ Network Planning and Design
- ◆ Implementation Consultation
- ◆ Implementation Project Management
- ◆ Voice and Data Network Integration
- ◆ VoIP Network Design and Integration
- ◆ Business Continuity

NETWORK MAINTENANCE AND SUPPORT

- ◆ Full Product Life-Cycle Support

EQUIPMENT PARTNERS

- ◆ Avaya/Silver Business Partner
- ◆ ADTRAN
- ◆ BlueCoat
- ◆ Cisco Systems (Certified Silver Partner)
- ◆ FatPipe
- ◆ Nortel (Advantage Partner)
- ◆ Packeteer